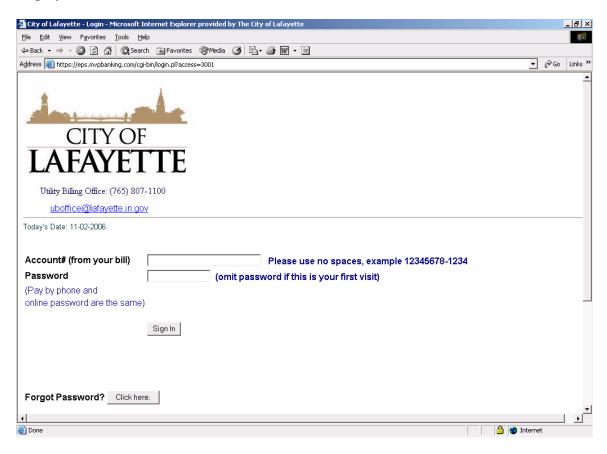
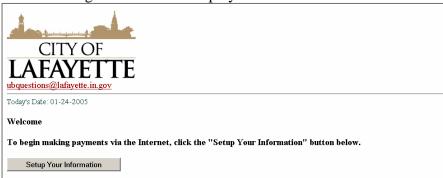
After clicking on the link from the City of Lafayette website the following screen will be displayed:



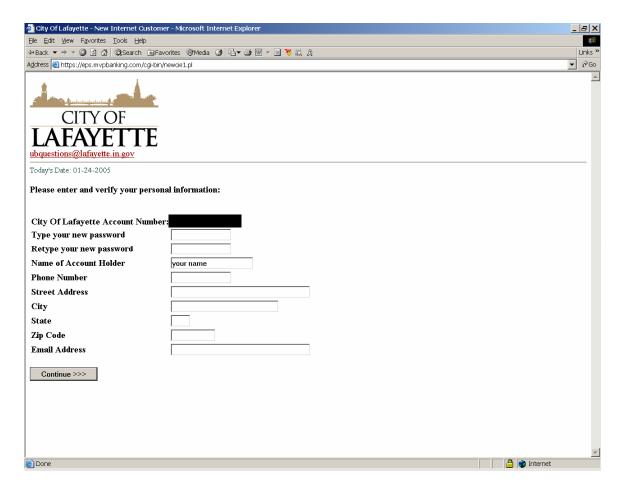
Where it asks for "City of Lafayette account #", complete with leading zeros (if any), found at the top, left of the bill statement.

If this is the first time paying bills online for this account, leave the password blank Payment-by-phone and Online passwords are the same

The following screen will be displayed:



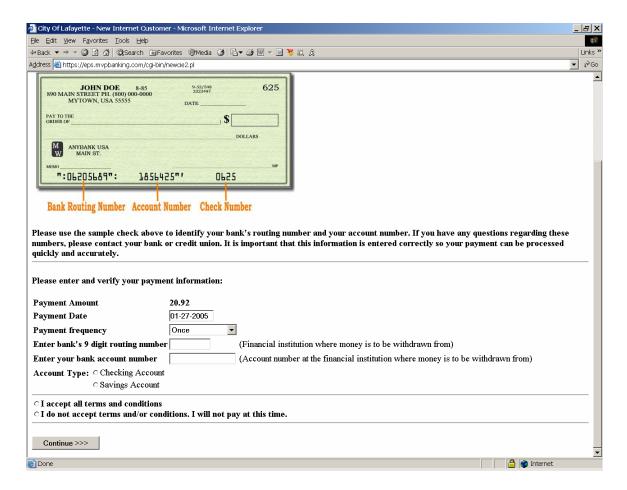
Click on "Setup Your Information button" and the following screen will be displayed:



The account number used to login, will be displayed at the top (where the black box is). The name on the statement should appear automatically in the "Name of Account Holder" field. If this is not the case, please use the e-mail link at the top of the page to notify the Utility Billing Office.

Each field of the form should be filled out, the e-mail address field is optional, however, it is the quickest way to be notified if there are any problems with payments made.

When the form is completed, click Continue and the following screen will be displayed (it may be necessary to scroll down):



The payment amount due *if paying on time* will automatically be filled in, as is the due date on the statement. If this is your **first time** using the online payment method you will not be able to change the Payment Amount or the Payment Date. Future payments will allow you to make changes to the amount and the date. The payment date **must** be a future date. Do not enter the current date or back date payment – it will cause delays in processing the payment.

As the image at the top of the screen shows, the bank routing number and account number that are required for filling this form out can be found on a check. This information should be entered next to the corresponding field. The 'I accept all terms and conditions' button should also be chosen (by clicking on it)

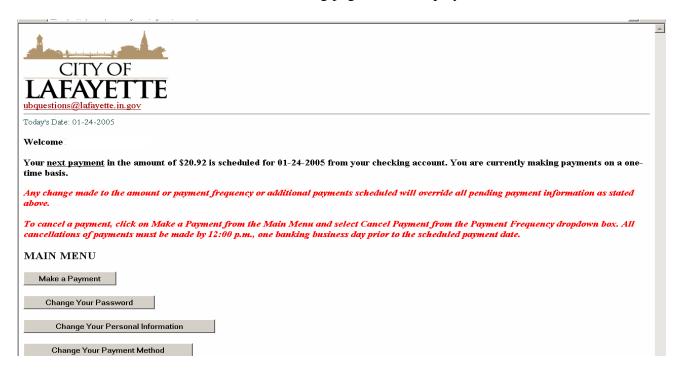
Click the "Continue" button and the following screen will be displayed:



This page should be printed out for record keeping purposes. This can be done by going to file menu and selecting print in the web browser.

By clicking on "Close and Exit" button, the system will be logged out and the browser closed.

If the "Continue" button is clicked the following page will be displayed:



From this page, the amount of payment can be changed by clicking on "Make a Payment." While the payment is still scheduled, information about that payment can be changed (see screen shot below). Changes to scheduled payments will override the original information. Once the payment is no longer scheduled, clicking "Make a Payment" will cause another payment to be generated.

From here other information can be modified by clicking on the appropriate button.

